

Amendment of Information Technology Act, 2000

*131. DR. M.A.M. RAMASWAMY: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether Government are aware that personal details of people are being stolen at Call Centres in the country;
- (b) if so, whether Government propose to amend Information Technology Act, 2000; and
- (c) if so, the details thereof?

THE MINISTER OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI DAYANIDHI MARAN): (a) Some media reports have appeared mentioning that certain persons have allegedly claimed to have secured and offered to sell database with credit card, passport, driving license details and other personal information like mobile number. So far, no customer or Business Process Outsourcing/Information Technology Enabled Services (BPO/ITES) unit has reported any such case or financial loss.

(b) to (c) A bill has been prepared to amend the Information Technology Act, 2000, to *inter alia* provided framework to:

- (i) Strengthen the provisions pertaining to data protection, privacy and unlawful disclosure of sensitive personal information.
- (ii) Address new forms of crimes like publishing of material containing sexually explicit act in electronic form, video voyeurism, breach of confidentiality and leakage of data by service providers, e-commerce frauds through impersonation commonly known as phishing, identity theft and offensive messages through communication service.
- (iii) Impose duties and liabilities upon service providers including Internet Service Providers and Intermediaries.